

## **RRPL FY 2012**

- \$2,352,039 -- Adopted budget
- 1,380,810 Check outs
- 320,130 -- Customer visits
- 90,296 Computer sessions
- 53,456 -- Questions answered
- 34,482 -- Program attendees
- 43,000 sq. ft., one location, two-story building 30.50 -- Staff FTE







MASTER PLANNING GOALS	
<ul> <li>Increase service coverage of Cit</li> <li>Improve customer satisfaction</li> <li>Optimize mix of services</li> <li>Operate more efficiently</li> </ul>	у

#### 2012 - 2013

- Toured Library & City
- Met City Administration
- Met with Key Department Heads
- Library Staff Interviews
- Observed Public Usage of the Library
- User & Non-User Surveys
- Focus Group Discussions
- Stakeholder Interviews
- Compared RRPL with Peers
- Assessed RRPL vs. Texas Public Library & Modern Library Standards



#### **IN-LIBRARY SURVEY**

- Number of Respondents 169
- Most Often Used Weekly (43.3%)
- Library Benefits Compared to Other City Services

   Top of List (67.3%)
- Importance of Library Services Very Important (92.9%)
- Favor Tax Increase for Improved Services/Facilities –
  - Depends (40.5%)
  - Yes (39.9%)
  - No (13.1%)



#### **ONLINE SURVEY**

- Number of Respondents 399
- Most Often Used Monthly (35.0%)
- Library Benefits Compared to Other Services Top of List (60.4%)
- Importance of Library Services Very Important (86.3%)
- Favor Tax Increase for Improved Services/Facilities –
  - Depends (44.7%)
  - Yes (44.2%)
  - No (6.6%)



## TELEPHONE SURVEY Non-Users

- Number of Respondents 401
- Confidence Interval 95%
- % Cell Phone Respondents 25%
- % Spanish-Speaking Respondents 28%



## DO NOT USE THE LIBRARY

- Have a Computer at Home or Work 87%
- Purchase Their Own Books, DVDs, etc. 75%
- Did Not Have the Time 45%
- Not Interested 33%
- Lacked Adequate Information About Library Services – 24%
- Inconvenient Parking 16%
- Used Another Library 14%



## **PERCEIVED BARRIERS**

- Location
- Interstate 35
- Non-Resident Fee
- Lack of Awareness of Library Services
- Lack of Convenient Parking











# RRPL vs. Texas Public Library Standards

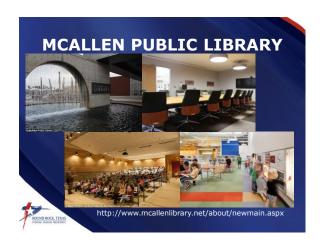
RRPL Does Not Meet Basic Standards for:

- Having a Library Board (5) or Publishing an Annual Report
- Adequate Library Space or Adequate Parking
- Starting Librarian Minimum Salary
- Evaluation of Policies/Procedures & Their Effect on the Public & Public Relations

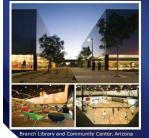


# Comparisons with Texas Peer Communities

/ Cities + Rouna Rock		
		Peer
Per Capita Metric	RRPL	Average
Library Square Feet	0.39	0.58
Collections	1.77	1.81
Total Contacts	11.55	13.18
Total Expenditures	\$20.85	\$27.34
Total FTE Personnel	29.50	38.28
2011 Service Population	110,487	110,594
Peer Communities:		
Allen, Carrollton, Denton,		
Frisco, Lewisville, Richardson,		March 1
Sugar Land		



## **FUTURE FACILITY SCENARIOS**



2023 Projected service population of 142,833

Options for 80,000 SF

- Single Facility
- Main & Branches
- Joint Use Facility
- Bookmobile

ROUND ROCK, TEXAS

# FACILITY OPTIONS NEW MAIN

Option A1

Single story building of 59,734 SF with estimate cost of \$19.8M

Option A2

Two-story building of 63,468 SF with estimate cost of \$20.5M











